

IMPORTANT INFORMATION FOR PINNING AND USE OF YOUR SUMMER EBT CARD

Ohio EBT Customer Service at 1-866-386-3071

How do I activate the card?

Call the phone number on the back of the card. You will need the EBT card number on the front of the card. You will then be asked to **enter the four digits of the year of the child's birth (e.g., 1980)** and the full date of birth of the child named on the card (e.g., 07 01 1980). You will then be asked to set a new difficult to guess four-digit PIN number to use the card.

How do I use the card?

Once activated, the card can be used to purchase eligible food items anywhere SNAP/EBT cards are accepted. While the card is in the name of the child, the child does not need to be present when using the card. You will need to use the PIN number you created when activating the card, and for each SNAP EBT transaction. The card can be used in the point-of-sale device, just like a debit card or can be handed to the cashier.

Note: Your Summer EBT benefits must be used within 4 months (122 days) from the date on your approval notice or they will be expunged (removed) from your account.

Do NOT dispose of the Summer EBT card. Future Summer EBT benefits may be issued to this card, if the child is found eligible for next year's Summer EBT program. If you do not want this benefit, you can destroy your Summer EBT card and the benefits will be removed from the account after 122 days.

For more information about your Summer EBT benefits, visit <https://sebt.education.ohio.gov>

